



**FAQ.**

**카메라 비밀번호 초기화 방법\_XML**

**Batch Reset**

Import Result.xml

Search 

<input type="checkbox"/>	NO.	Type	Model	IP	MAC	Version	Support	Operate
<input type="checkbox"/>	1	IPC	IPC-HFW5...	192.168.1.108		2.840.0000000.11.R	 	

1. Password Reset 메뉴에서 초기화 할 장비들을 선택한 뒤, Batch Reset 또는 Reset을 클릭하세요.

**Password Reset**

You have selected 0 device(s)



All



QR Mode



XML Mode



Other



IP Modify IP

Device Upgrade

Device Config

System Settings

Password Reset

Building Config

CGI Protocol

Batch Reset

Import Result.xml

Search



NO.

Notice



Version

Support

Operate



1

In order to provide a secure password reset environment, we need to collect your e-mail address, device MAC address, device SN, etc. All collected info is used only for the purposes of verifying device validity and sending a security code to you. Do you agree and want to continue the operation?



Never notify

Agree

Disagree

2.840.0000000.11.R



Reset

## 2. Agree를 클릭하세요.

You have selected 0 device(s)



All



QR Mode



XML Mode



Other

 Modify IP Device Upgrade Device Config System Settings Password Reset Building Config CGI Protocol

Batch Reset

Import Result.xml

Search



NO.

Notice



Version

Support

Operate



1

2.840.0000000.11.R



Reset

The e-mail which send the XML password reset export file, must be enterprise mailbox and be officially verified!

 Never notify

OK

### 3. OK를 클릭하세요.

You have selected 0 device(s)



All



QR Mode



XML Mode



Other



- Modify IP
- Device Upgrade
- Device Config
- System Settings
- Password Reset**
- Building Config
- CGI Protocol

### Reset Password



- 1** Export XML
- 2 Import XML
- 3 Modify Password

Please export the password reset request file first and then send to your local agent, salesperson or technical support.

Export Path:

**BrowsePath**

**4. BrowsePath를 클릭하세요.**

Next

Search

Support

Operate



Reset



All



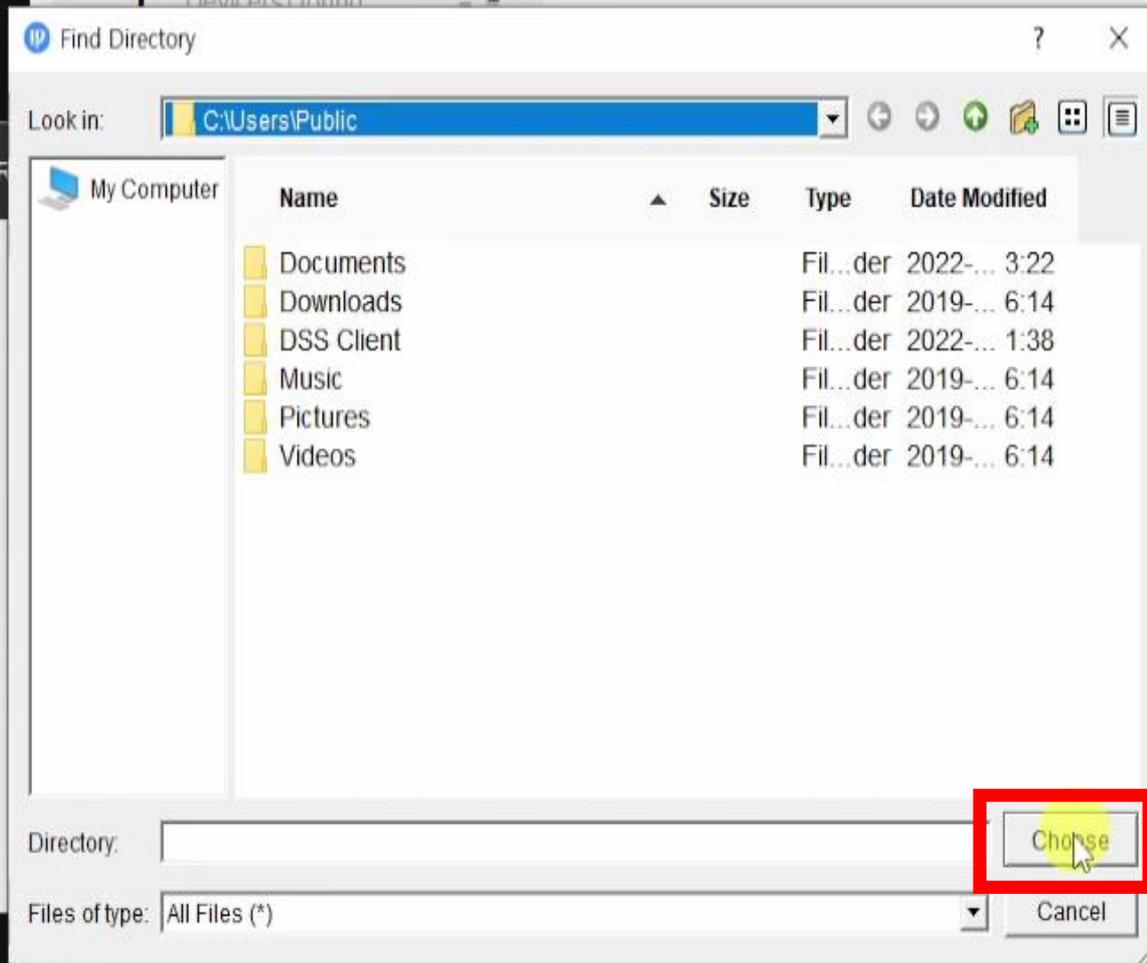
QR Mode



XML Mode



Other



5. XML 파일을 저장할 폴더를 선택한 뒤, Choose를 클릭 하세요. (영어로 된 폴더에 저장하는 것을 권장 드립니다.)



### Reset Password



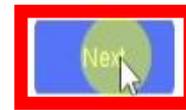
- 1 Export XML
- 2 Import XML
- 3 Modify Password

Please export the password reset request file first and then send to your local agent, salesperson or technical support.

Export Path:

C:/Users/Public/ExportFile.xml

BrowsePath



6. Next를 클릭하세요.

You have selected 0 device(s)

- All
- QR Mode
- XML Mode
- Other



- Modify IP
- Device Upgrade
- Device Config
- System Settings
- Password Reset**
- Building Config
- CGI Protocol

Reset Password

Export XML

Notice

All of 1 device(s), 1 device(s) get description succeed.

OK

Back

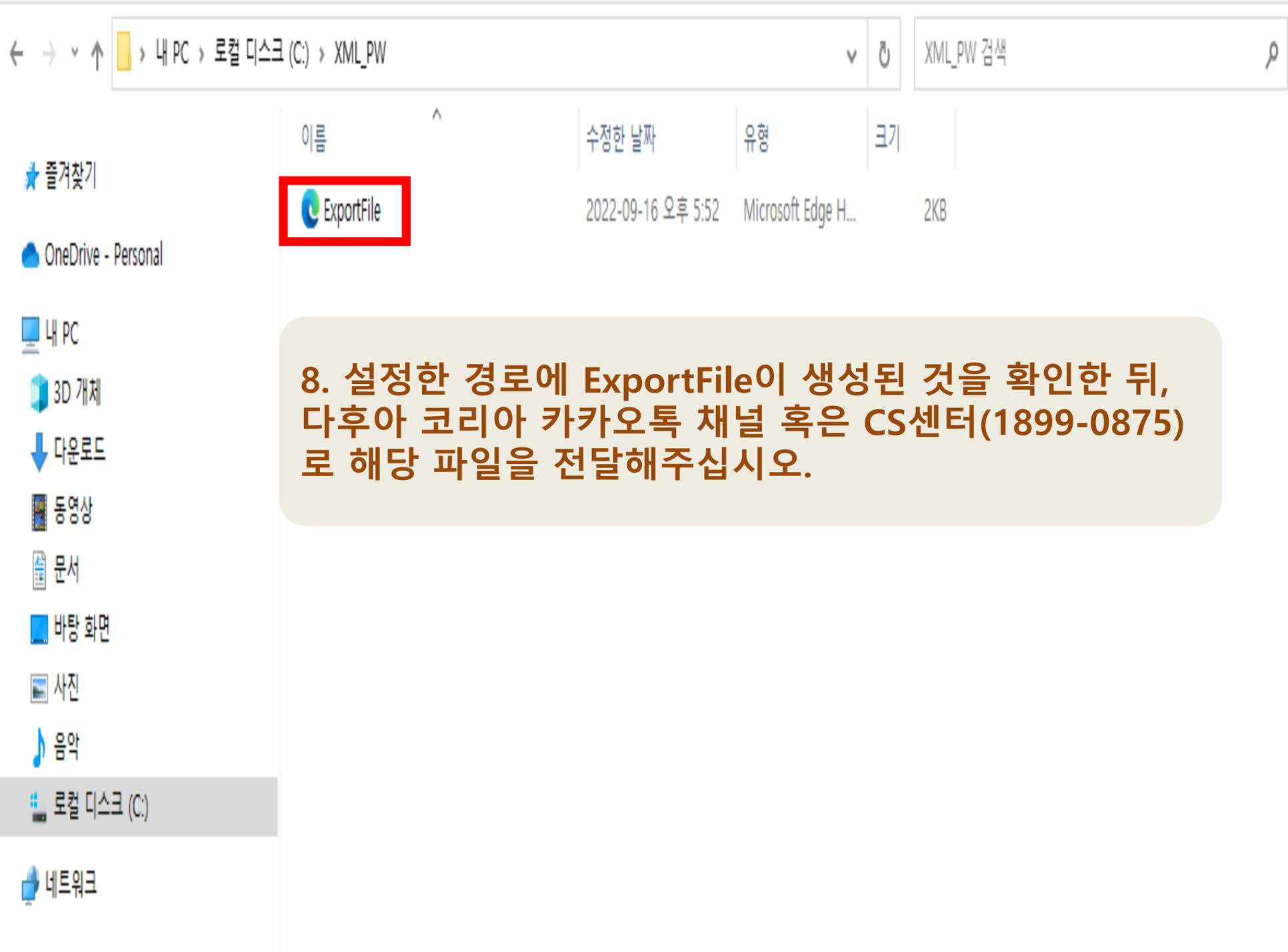
Next

Open

Support Operate

Reset

7. XML 파일 추출이 성공했는지 확인한 뒤, OK를 클릭하세요.



**8. 설정한 경로에 ExportFile이 생성된 것을 확인한 뒤, 다후아 코리아 카카오톡 채널 혹은 CS센터(1899-0875)로 해당 파일을 전달해주시시오.**

-  Modify IP
-  Device Upgrade
-  Device Config
-  System Settings
-  Password Reset
-  Building Config
-  CGI Protocol

<input type="checkbox"/>	NO.	Type	Model	IP	MAC	Version	Support	Operate
<input type="checkbox"/>	1	IPC	IPC-HFW5...	192.168.1.108		2.840.0000000.11.R	 	

**9. Result 파일을 전달받은 뒤, Import Result.xml을 클릭하세요.**



### Reset Password



- 1 Export XML
- 2 Import XML
- 3 Modify Password

Please import the authorization file named 'result'.

Import File:

Open

10. Open을 클릭하세요.

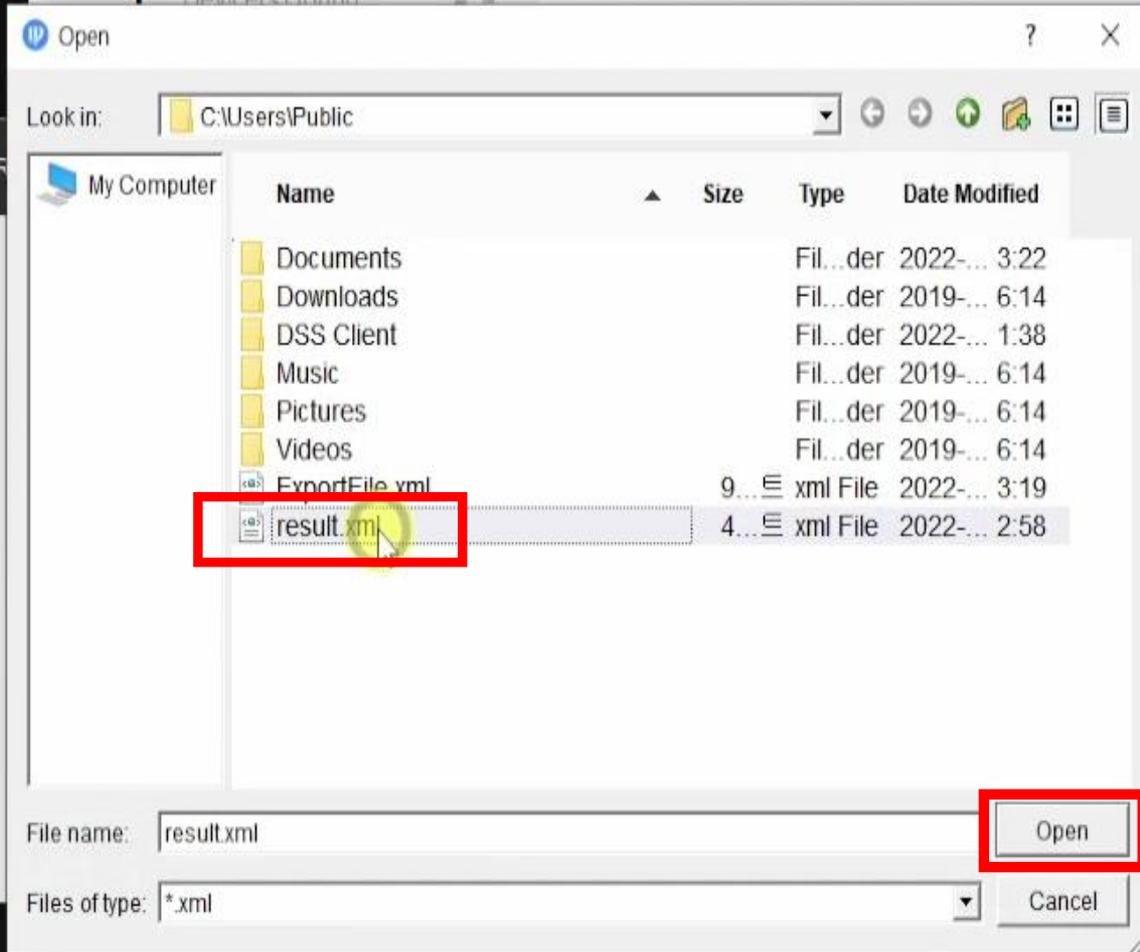
Back

Next

Support Operate

Reset





11. result.xml 파일을 선택한 뒤, Open을 클릭하세요.



### Reset Password



- 1 Export XML
- 2 Import XML
- 3 Modify Password

Please import the authorization file named 'result'.

Import File:

C:/Users/Public/result.xml

Open

Back

Next

12. Next를 클릭하세요.





### Reset Password



- 1 Export XML
- 2 Import XML
- 3 Modify Password

You have selected 1 device(s)

New Password

Weak Medium Strong

Confirm Password

Use a password that has 8 to 32 characters, it can be a combination of letter(s), number(s) and symbol(s) with at least two kinds of them. (excluding single quote('), double quote("), colon(:), semicolon(;), connection symbol(&))

Back

\*After you have set new password, please set password again in "Search Setting".

Finish

13. 새로운 비밀번호를 입력한 뒤, Finish를 클릭하세요.

You have selected 1 device(s)



All



QR Mode



XML Mode



Other



- Modify IP
- Device Upgrade
- Device Config
- System Settings
- Password Reset**
- Building Config
- CGI Protocol

Batch Reset

Import Result.xml

Search



<input type="checkbox"/>	NO.	Type	Model	IP	MAC	Version	Support	Operate	
<input checked="" type="checkbox"/>	1	IPC	IPC-HFW5...	192.168.1.108		a0:bd:1d:5b:17:31	2.840.0000000.11.R	 	Reset

14. 초록색 체크 아이콘을 확인하세요.



You have selected 1 device(s)



All



QR Mode



XML Mode



Other