







## FAQ.

### 카메라 비밀번호 초기화 방법\_QR

\* 카메라에 E-mail을 등록한 경우에만 사용이 가능합니다.

 Modify IP Device Upgrade Device Config System Settings Password Reset Building Config CGI Protocol

Batch Reset

Import Result.xml

Search



<input type="checkbox"/>	NO.	Type	Model ▼	IP	MAC	Version	Support	Operate
<input type="checkbox"/>	1	IPC	IPC-HFW5...	192.168.1.108		2.840.0000000.11.R	 	

1. Password Reset 메뉴에서 Reset을 클릭하세요.

You have selected 0 device(s)



All



QR Mode










XML Mode



Other



-  Modify IP
-  Device Upgrade
-  Device Config
-  System Settings
-  Password Reset
-  Building Config
-  CGI Protocol

[Batch Reset](#) [Import Result.xml](#)

Search 

<input type="checkbox"/>	NO.	Version	Support	Operate
<input type="checkbox"/>	1	2.840.0000000.11.R	 	<a href="#">Reset</a>

**Notice** ×

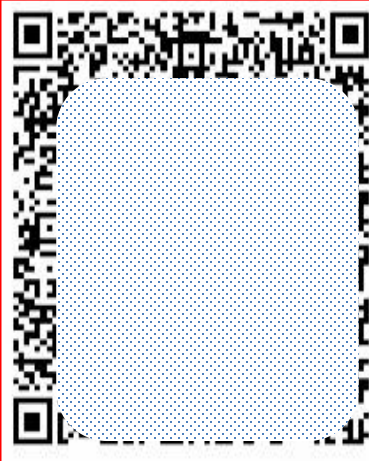
In order to provide a secure password reset environment, we need to collect your e-mail address, device MAC address, device SN, etc. All collected info is used only for the purposes of verifying device validity and sending a security code to you. Do you agree and want to continue the operation?

Never notify

**2. Agree를 클릭하세요.**

Reset Mode QR Code

Please download DMSS and then from More-Reset device password, scan the following QR code or send QR scan results to support\_rpwd@global.dahuatech.com as the attachment.



Security Code

New Password

Weak Medium Strong

Confirm Password

Use a password that has 8 to 32 characters, it can be a combination of letter(s), number(s) and symbol(s) with at least two kinds of them. (excluding single quote('), double quote("), colon(:), semicolon(;), connection symbol(&))

3. Reset Mode를 QR Code로 선택한 뒤, DMSS 어플로 해당 QR코드를 스캔하세요.

word, please set  
etting".

OK

SN:5H\*\*\*\*\*G0E067

You have selected 0 device(s)



All



QR Mode



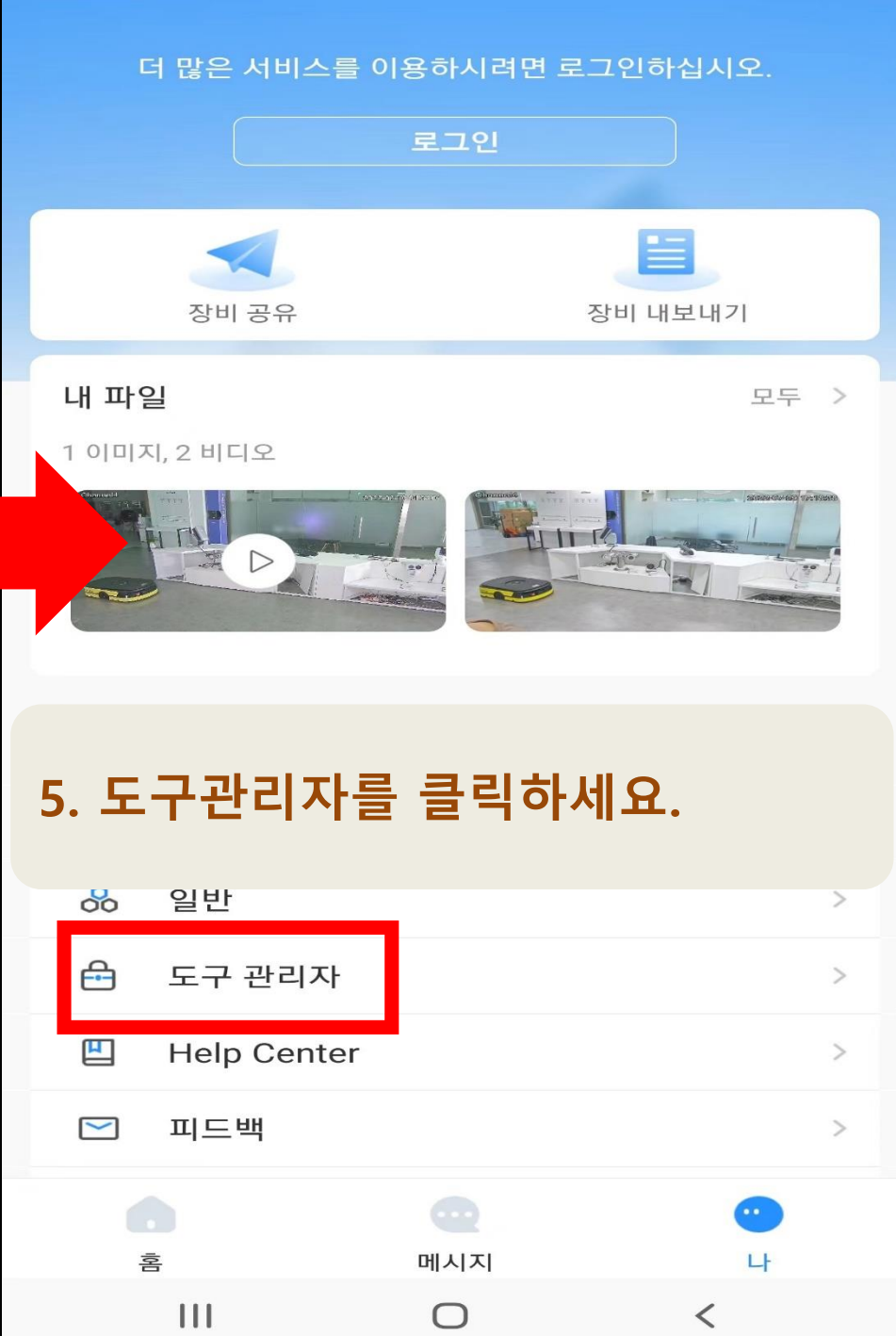
XML Mode



Other



4. DMSS 메인 홈 화면에서 우측하단 나 메뉴를 클릭하세요.



5. 도구관리자를 클릭하세요.

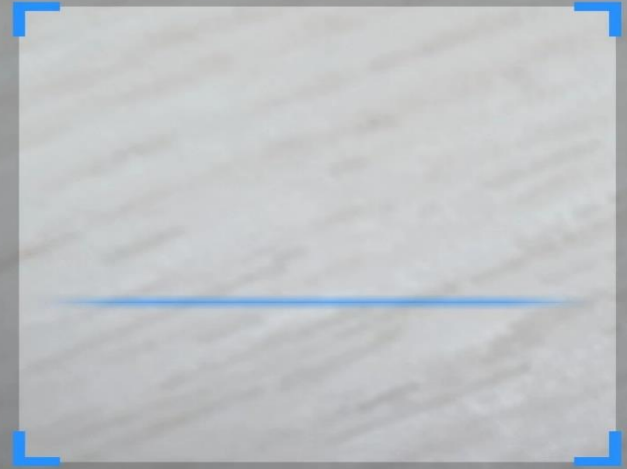


장비 비밀번호 관리



푸시 알림

6. 장비 비밀번호 관리를 클릭한 뒤,  
Config tool 화면에 있는 QR코드를  
스캔하세요.



장치의 WEB 에서 비밀번호 재설정을 위해 QR 코드를  
스캔하십시오. 스캔이 성공하면 시스템은 기존에 가입한  
이메일로 확인 정보를 보냅니다.



보낸사람  <support\_rpwd@global.dahuatech.com>

받는사람 <

Dear valued customer,

The security code for you device (SN: ) is **16be707a** The code is valid for only 24 hours. PLEASE KEEP IT CONFIDENTIAL.

Contact your local retailer or service engineer for help if there is any problem. Thank you for your support.

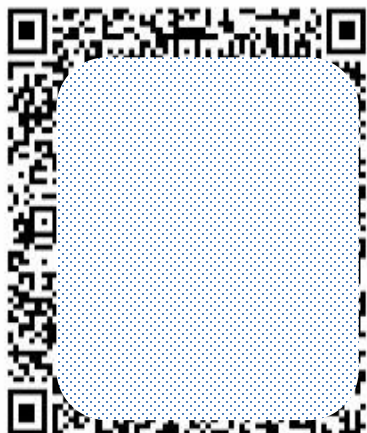
This email and any information transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please delete it from your system. This is a post-only email address that is not monitored for replies.

Your Dahua Service Team  
Dahua Technology Co., Ltd.  
<http://www.dahuasecurity.com>

**7. 카메라에 등록된 E-mail 주소로 전달된 보안코드를 확인하세요.**

Reset Mode QR Code

Please download DMSS and then from More-Reset device password, scan the following QR code or send QR scan results to support\_rpwd@global.dahuatech.com as the attachment.



Security Code

New Password   
Weak Medium Strong

Confirm Password

Use a password that has 8 to 32 characters, it can be a combination of letter(s), number(s) and symbol(s) with at least two kinds of them. (excluding single quote('), double quote("), semicolon(;), connection symbol(&))

I have set new password, please set d again in "Search Setting".










8. 전달 받은 보안코드를 입력하고, 새로운 비밀번호를 설정한 뒤, OK를 클릭하세요.

SN:5H\*\*\*\*\*G0E067





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<input type="checkbox"/>	1	IPC	IPC-HFW5...	192.168.1.108		2.840.0000000.11.R	 	Reset

9. 초록색 체크 표시를 확인하세요.

You have selected 0 device(s)



All



QR Mode



XML Mode



Other